

MULTI-AGENCY

VISIONLINK Community Operating System™

CommunityOS®

The only multi-agency, multi-program, multi-event platform for coordinating core operational activities following a disaster, emergency, or public health crisis.

This platform is built for direct collaboration with the voluntary and private sectors, and with governmental agencies.

Our suite of operational tools includes Shelter Management, Donations Management, Volunteer Coordination, Community Services, Crisis Call Center Operations, Workforce Management, and Disaster Case Management.

Proven Expertise

For more than three decades Visionlink has powered the leading disaster relief organizations. Expert, experienced staff, hundreds of relief operations, the most advanced and comprehensive solution in the market.

The screenshot displays the Visionlink Community Operating System interface. It features several modules with red buttons: 'Partner Network' (Add, Search), 'Neighborhood Canvassing' (Reports, Search), 'Outreach & Services' (Interview, Search), and 'Impact Reporting' (Analyze). A map of New York City is shown with a yellow pin in Queens and a magnifying glass over the number 5. Below the map is a 'Manage Partners' table.

Name	Type	Address
NYC Preparedness Teams	Non-Profit [501(c)3]	253 Broadway #10 New York NY, 10007, US

Multi-Agency Coordination

Harnessing the power of faith-based and voluntary agencies active in disaster requires a platform built for those specific users, combined with appropriate controls to ensure the safety of the communities serviced and the security of the data on the county or state's platform.

The entire suite of tools have been built in concert with NVOAD member organizations and emergency management agency professionals.

Useful integrations include background and screening tools, email, text, chat, telephony, medical license verification, QR codes, badging options, client consent options, and more.

One platform—supports multiple partner agencies, with unified or agency-specific fields, forms, workflows and analytics.