

# Crisis Care & Mental Health Management

VISIONLINK Community Operating System™ *Making An Impact* in the Industry

## CommunityOS®

The only care management platform that integrates on-platform solutions with data exchange capacities with any other system.

On platform solutions include 988 & Crisis Care, 211HSIS & Inform USA compliant contact center support, Kinship Care, Elder Care, Maternity Health, Veterans Assistance, Social Determinants and Addiction Recovery..

Off platform solutions include one-way and bi-directional API connections for client data, referral data, closed loop data and more.

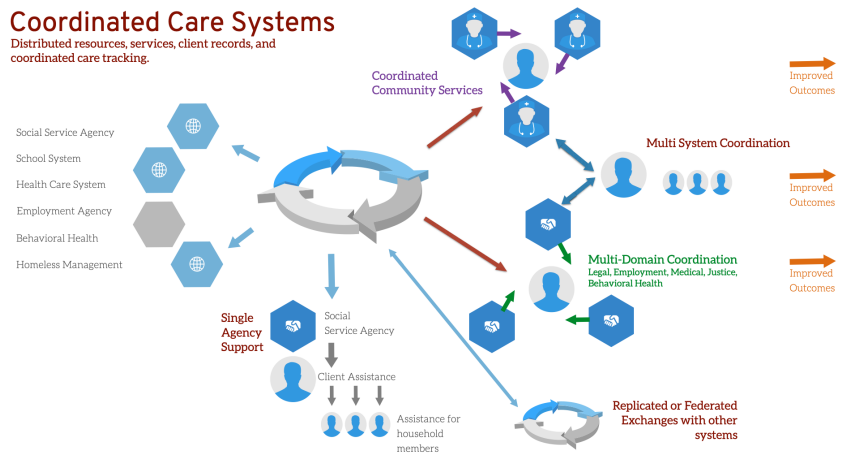
Plus, Best-in-Class Analytics, ETL in the Cloud, Trends Analysis, Data Science, and Machine Learning.

## Proven Expertise

For more than three decades, Visionlink has powered the leading Crisis & 211 contact centers operations with advanced technology and highly experienced domain expertise.

## Coordinated Care Systems

Distributed resources, services, client records, and coordinated care tracking.



## First Contact to Crisis Care

CommunityOS© is the only comprehensive crisis care management platform built to solve inter-agency coordination challenges at scale—with powerful on-platform solutions, plus the ability to connect virtually any other third-party system into one cohesive whole.

- Fully SDoH, HIPAA, 988, 211HSIS, & Inform USA Compliant
- Anonymous or Identified + Digital Signatures
- Text, Email, Chat & Telephony Integrations
- Built on Amazon Web Services the most secure cloud platform

## Road to Mental Health and Wellness

Visionlink's standard screening and assessments were designed for mental health professionals to track details, risks, and outcomes supporting every aspect of coordinated care.

- Individual, family, and group sessions
- SOAP-based narrative panels w/options
- Permission-based consent
- HIPAA Environments available

**Plus:** Visionlink offers the only comprehensive Administrative Suite so your staff can refine any field, forms, or workflow—or build entirely new solutions. **Make an Impact.**