211 AND COORDINATED CARE

VISIONLINK Community Operating System™

CommunityOS®

The only care management platform that integrates on-platform solutions with data exchange capacities with any other system.

On platform solutions include 211, 988 & Crisis Care, 211HSIS & Inform USA compliant contact center support, Kinship Care, Elder Care, Maternity Health, Veterans Assistance, Social Determinants, Addiction Recovery and Disaster Relief.

Off platform solutions include one-way and bi-directional API connections for client data, referral data, closed loop data and more.
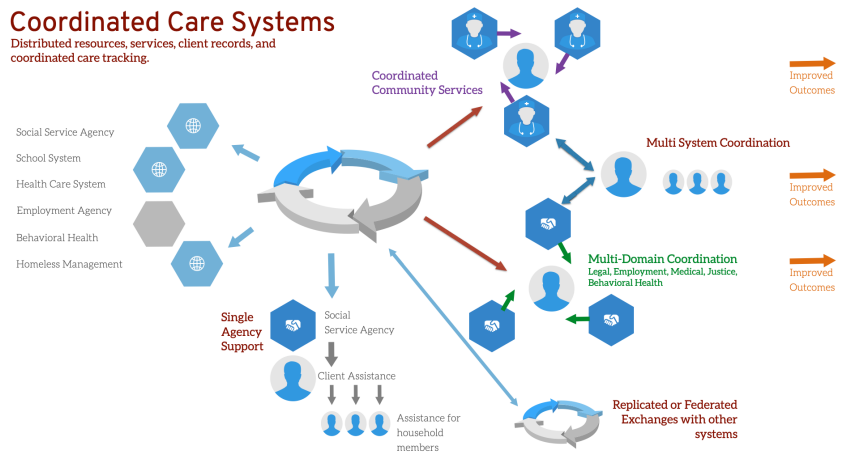
Plus, Best-in-Class Analytics, ETL in the Cloud, Trends Analysis, Data Science, and Machine Learning.

Proven Expertise

For more than three decades, Visionlink has powered the leading 211 & Coordinated Care contact centers with advanced technology and highly experienced domain expertise.

Coordinated Care Systems
Distributed resources, services, client records, and coordinated care tracking.

First Contact to Coordinated Care

CommunityOS builds around a central 211 resource directory with state-of-the-art referral tools, case management and coordinated care options. It is the only comprehensive platform built to solve inter-agency coordination challenges at scale—with powerful on-platform solutions, plus the ability to connect virtually any other third-party system into one cohesive whole.

- Fully 211, Inform USA, 211HSIS, SDoH, & HIPAA Compliant
- Mobile Responsive + Build Your Own Apps
- Two Dozen Pre-Built Solution Packages
- Text, Email, Chat & Telephony Integrations
- From the nation's leading 211 and Disaster Relief Platform
- Deployed from the AWS, the worlds most advanced cloud
- Supported by Nationwide, Expert practitioners & SMEs

Plus: Visionlink offers the only comprehensive no-code/low-code Administrative Suite so you can refine any component, or build new solutions. Be Future Ready.